Chappy Ferry Update

Edgartown Selectboard Meeting | November 16, 2026

Extracted transcript: 00:00 to approximately 04:00

00:00 | Speaker 3

It being 4 o'clock, we are in the weekly meeting of the Edgartown and the first item on our agenda is an update from Brian Scall.

00:00 | Brian Scall

All right, thank you for having me. I figured I'd just come and give you an update. It's been 144 days since I bought the Chappy Ferry. It has been like drinking from a firehouse. It's been pretty intense, but nothing out of the ordinary. I will tell you that overall, from the past three years to this year, revenues down slightly, right around 5%. Car traffic is down about 3.5% to 4% for actual bringing cars back and forth.

00:47 | Brian Scall

But I've seen an increase in foot passengers and bike passengers, especially with bike rental companies and things like that. And bike tours. That's been a huge moment here, people bringing over 20, 30 bikes at a time for bike tours. So I think it kind of is about and turn the lights on for bikes. So I think it kind of balanced itself out a little bit. I've worked really closely with the fire department, the police department, and we implemented an alert system on our website that all of the-- anybody can sign up for it. We get texts and email alerts when the ferry is running, not running, when we might be closing or we have a big project going. That's helped us out a lot with communication, including our new website, which allows people to get information from me versus the hearsay that, oh, I heard this is what's happening.

01:36 | Brian Scall

We've started a bunch of projects, like I told you guys I was going to do. We reshaded the seawall on the Edgartown side. We put a new roof on the building. We resided some of the building. We cut away a lot of the dead branches that were growing inside of it. We made some improvements on the Chappy side. We installed a kiosk. We did a hand-held credit card machines, all the different things that we can figure out how to solve. All the different things that we can figure out how to speed things up for people and make it more convenient for people.

02:06 | Brian Scall

The whole idea is to move people as quickly as I can. We've got a couple of big projects still coming. In the next couple of weeks, John Packard's coming over and we are putting in probably about 12 to 15 repilings on both sides to both secure up the seawall, secure up the ramps, and we're putting in a new gantry on the exit outside. And we're putting in a new gantry on the exit house just like the Chappy side has a new one that was put in a few years back we have it built on Chappy right now we just need all the pylons put in and we're installing it it'll be hooked up hopefully before the summer so the old rusty looking gantry that kind of looks beat up. 2

02:47 | Brian Scall

And run down it's structurally sound but it looks terrible so we're cleaning things up i've got one of my boats out of the water right now it's been out for about three weeks now it'll be out for another week and a half or so But we made some improvements to the boat, brought things up to a little bit higher standard. And also cleaned up a little bit to make it feel a little bit nicer. And along the same lines, we're constantly doing projects to improve. It's gone pretty much like I expected it to, but I hope that you haven't heard your phones or emails have to get off the hook with too many complaints about it. But if anything comes up, please reach out and let me know. I'm trying to stay on top of things so that I can answer people's questions, answer your questions as quickly as I can.

03:40 | Brian Scall

I feel like it pushes it aside and I can move on to the next thing as quickly as possible. That's about it. Thanks, Brian. Yeah, all good. All right, all good. Great. We haven't heard anything down the road from anybody, which is good. That's what I'd like to believe. Thank you, thanks. Thank you folks.

End of Chappy Ferry agenda item.

Source: original Selectboard transcript, pages 1–2. Speaker identification and date updated; other automated transcription wording retained.